

QUALITY POLICY

It is the policy of the Institute of Corrosion (ICorr) to provide services of consistent high quality to its Members and Customers.

To achieve this objective the Institute has developed a Quality Management System in accordance with BS EN ISO 9001: 2015 as applicable to a Professional Engineering Institute.

This is achieved by the implementation of the Quality System contained in this Manual together with compliance with the requirements of *BS EN ISO 9001:2015 Quality management systems – Requirements* and other related Client, British, European and International Standards and Codes of Practice including any Statutory Regulations.

The Institute is committed to:

1. Develop, implement and maintain the Quality Management System
2. Continually improve the effectiveness of the Quality Management System
3. The enhancement of member/customer satisfaction

The Institute has a continuing commitment to:

1. Ensure that member/customer needs and expectations are determined and fulfilled with the aim of achieving member/customer satisfaction
2. Communicate throughout ICorr the importance of meeting member/customer needs and legal requirements
3. Establish the Quality Policy and its objectives
4. Conduct Management Reviews of the effectiveness of the implementation of the Quality Management System
5. Ensure the availability of resources

Scope of Manual

The structure of the Quality Management System is defined in the Quality Manual and covers the following activities:


- Governance
- Membership (Professional, Sustaining, PAC)
- Training & Certification (PDTC & sub-groups)

The structure of the Quality Management System is defined in the Quality Manual.

All personnel understand the requirements of this Quality Policy and abide with the contents of the Quality Manual.

ICorr constantly monitors its quality performance and implements improvements when appropriate.

This Quality Policy is regularly reviewed in order to ensure its continuing suitability.


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Sarah Vasey
President
Institute of Corrosion